

EPA – POLIS Parking Workshop

Making Parking a Profession



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**Customer
service**

1 Determine and plan for strategic parking requirements

2 Create and maintain parking provision

3 Manufacture and supply parking equipment, fixtures and systems

4 Provide and manage parking and related services

5 Establish parking restrictions and address infringements of regulations/rules

6 Deliver processes and provide information and support

7 Maintain and enhance operational effectiveness

8 Manage and develop teams and individuals

Identifying Skills and Qualifications

- **National occupational standards**
- **Qualifications**
- **Link to activities and legislation**
- **Creation of professional institute**

Creating the Demand

- **Individual professional membership**
- **Creating frameworks of excellence**
 - **ESPA/Park Mark**
 - **Quality accreditations**
 - **Codes of practice**
- **Mandatory or voluntary?**

Parking on Private Land

- **Code of practice**
- **Accredited trade association**
- **Licence to practise**
- **Enhanced standard**

Thank you, any questions?

