

Enforcing Parking on Private Land

The Norwegian Way

A Historic Overview

- **Municipal parking from 1957**
 - Mostly on-street, later also off-street
- **Private regulations introduced 90th**
 - Court decision: legal to remove (vigilant)
 - Court decision: agreement by action
- **Standard scheme in 2004**
 - Norpark and the Consumer ombudsman

Private Land

- **Mainly off-street**
- **On-street**
 - **Excludes municipal roads**
 - **Private roads**
 - **Zone regulation by private signs**
 - **Small neighbourhoods**
 - **Streets outside main road network**

How to regulate

- **Clear signing at entrance**
 - Different from official road signs
- **The legal document by sign**
 - Part of the agreement
 - «similar to by-laws»
- **Correct marking and signing of each different regulation at the parking lot**

Enforcement

- 3 minutes before controlling
- Photos
 - The contravention
 - The situation
 - The situation and the sign/markings
- Control fee
 - Varies from € 40 to € 110
 - Municipal: € 40

Enforcement officers

- Uniforms
- PDA
- Camera
- Average expenditure per fee:
 - € 40
- Education

Education

- **Mandatory for Norpark members**
- **Pre study for 10 hours (introduction)**
 - Immediately
 - A pamphlet from Norpark
 - Evaluation: multiple choice
- **One week education in class room**
 - Within the first year
 - Textbook 150 pages
 - Evaluation: written exams

The curriculum

- Law
- Ethics
- Signs
- Enforcement practices
- Removals

The Adjudication Service

- **Two tribunals**
 - Lawyer, consumer representative, NP
- **Secretariat**
 - A law firm
- **Cases**
 - 3 – 4 000 complaints
 - Most cases rejected by firm practice
 - New evidence can lead to acquittal
 - The work of the tribunal
- **Control fees per year: 500 000**

Case handling

- **Web-based**
 - Complaints on the web
 - Direct message to the company
 - Comments on the web
- **Effectiveness**
 - Automatic letters to the parties
- **Economy**
 - Funded by the parking operators
 - € 520 000 per year
 - € 1 per case?

Statistics

- 2004: 800
- 2005: 2500
- 2006: 3000
- 2007: 2300
- 2008: 2500
- 2009: 3000
- 2010: 4200
- 2011: 4000

Decisions 2010

- **Rejected: 44 %**
 - **Sentenced by tribunal: 14 %**
 - **Withdrawn by the operator: 19 %**
 - **Acquitted by the tribunal: 14 %**
 - **Acquitted by the secretariat: 9 %**
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- **Conclusion: 58/32 chance**
 - **But acquittal reduced year by year**

What's up?

- **Standard trade regulations/standard agreement**
- **Regulated by law?**
- **Proposed in a report by Ministry of Transport**
 - 2004 till 2012
- **Main elements**
 - Get rid of cowboys
 - Consumer rights
 - Equal competition – state aid