EPA – POLIS Parking Workshop
Making Parking a Profession
Making Parking a Profession

Patrick Troy
Chief Executive, BPA

Nigel Williams
Chair, BPA Professional Development and Standards Board
Customer service

1. Determine and plan for strategic parking requirements
2. Create and maintain parking provision
3. Manufacture and supply parking equipment, fixtures and systems
4. Provide and manage parking and related services
5. Establish parking restrictions and address infringements of regulations/rules
6. Deliver processes and provide information and support
7. Maintain and enhance operational effectiveness
8. Manage and develop teams and individuals
Identifying Skills and Qualifications

- National occupational standards
- Qualifications
- Link to activities and legislation
- Creation of professional institute
Creating the Demand

- Individual professional membership
- Creating frameworks of excellence
  - ESPA/Park Mark
  - Quality accreditations
  - Codes of practice
- Mandatory or voluntary?
Parking on Private Land

- Code of practice
- Accredited trade association
- Licence to practise
- Enhanced standard
Thank you, any questions?